

Client Advisory Group Terms of Reference



DLi wants our clients to have say, so we can all work together to make DLi a better place



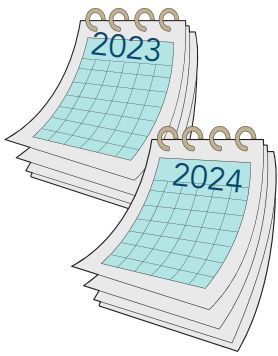
We would like a group of clients to meet with some DLi staff to talk about what you think and feel about our services and supports



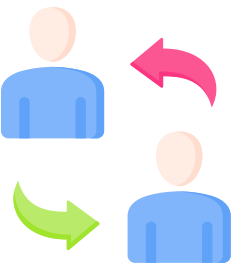
This group will be called the Client Advisory Group



Up to eight clients can be in the group



Each client can be in the group for up to two years



If someone leaves the group a new client can join the group in their place

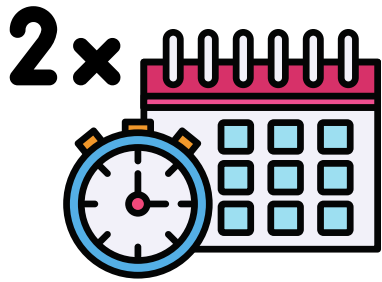


All members of the group need to show respect to others in the group

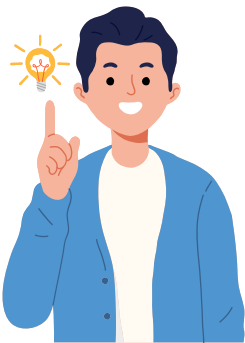
If you don't respect others in the group you might be asked to leave



If you don't turn up to the meetings very often we might ask you to leave the group



The Client Advisory Group will meet at least two times a year



The group will discuss their feelings and ideas about disAbility Living's services



Two people from disAbility Living will come to the meetings to listen to client ideas and give help where it is needed



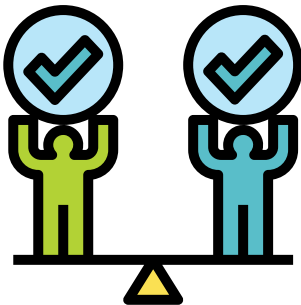
You are welcome to bring a friend, family member, guardian or carer to support you at the group



Some ideas from the Client Advisory Group can help disAbility Living make plans



We may not be able to use all the ideas from the group but all ideas and feedback is welcome and wanted



By hearing what you want and need we can protect your rights



By listening to your ideas disAbility Living can make our services the best they can be