

# In-Home Support

## 1:1 Individual Support

Are you looking for one-to-one disability support in the comfort of your own home? Whether it is for a few hours a day or round-the-clock support, we can offer a variety of personalised services, such as:

- Meal time management
- Personal care tasks
- Support with getting dressed for the day
- Medication management
- General supervision
- Behavioural support



Want something different?

We can help with that, too.

We will work with you and your support networks to develop tailored support.

## Here's what you need to know

Age requirements	<ul style="list-style-type: none"><li>• For ages 18 years and older</li></ul>
Ratio of Support	<ul style="list-style-type: none"><li>• Support is at a 1:1 ratio</li></ul>
Minimum Bookings	<ul style="list-style-type: none"><li>• Starting from as little as two (2) hours or more.</li><li>• Once-off or regular ongoing bookings accepted.</li><li>• Multiple sessions of 2 hours or more during a 24-hour period accepted</li></ul>
Hours of service	<ul style="list-style-type: none"><li>• Standard hours - 6:00 am and 11:00 pm.</li><li>• Other hours can be explored as required</li></ul>
NDIS Funding requirements	<ul style="list-style-type: none"><li>• Core - Assistance with daily life</li></ul>

## Why choose In-Home Support?

When you use DLI for your home and living supports there are additional benefits for you or someone you care for, such as:

- Personal growth, resilience, and wellness
- Assurance that your care needs are being met with client-centred support
- Improved independence, and dignity which allows for maximum comfort in your own home
- Respite opportunities for you and your family to help revitalise family relationships
- Establish and maintain a healthy lifestyle
- Support to identify personal interests, and skills to promote personal development
- Plus much, much more!



## Why choose DLI?

Selecting a provider for someone you care about is a BIG decision, but with over 35 years of experience, there are a few things you may not know about us:

- Solution oriented – We never say no until we have exhausted all possibilities to provide you with the support you want
- Consistency – DLI provides a regular and consistent team of support workers to meet your and your loved one's needs
- Quality assurance - NDIS registered provider who maintains all required insurances and ensures all support staff have the relevant and current certifications and qualifications
- Regular reviews – Your feedback is extremely important. That is why we check in with you to ensure we provide the best support possible
- Safeguarding – A specialised safeguarding team, including a nurse, psychologist and lawyer, reviews our daily operations to ensure we provide individualised supports, respect your individual values, uphold your privacy and confidentiality, and facilitate your independence

**For Enquiries**

**8132 5400**

